

SuperGroup.Plc



# Preliminary Results Presentation

11<sup>th</sup> July 2013

極度乾燥(しなさい)

Superdry Store.

Shaun Wills

Chief Financial Officer

# Today's agenda

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Introduction



Financial results

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Shaun Wills Chief Financial Officer

Business developments

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Susanne Given Chief Operating Officer



Product development

Summary

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Julian Dunkerton Chief Executive Officer



Q&A

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# Introduction



- > Year of transformation
- > Strong growth in sales and profit
- > European strategy developing
- > Plans now in place to deliver required infrastructure
- > Strong progress on product over the last 12 months
- > Brand remains strong and desirable

# Financial summary



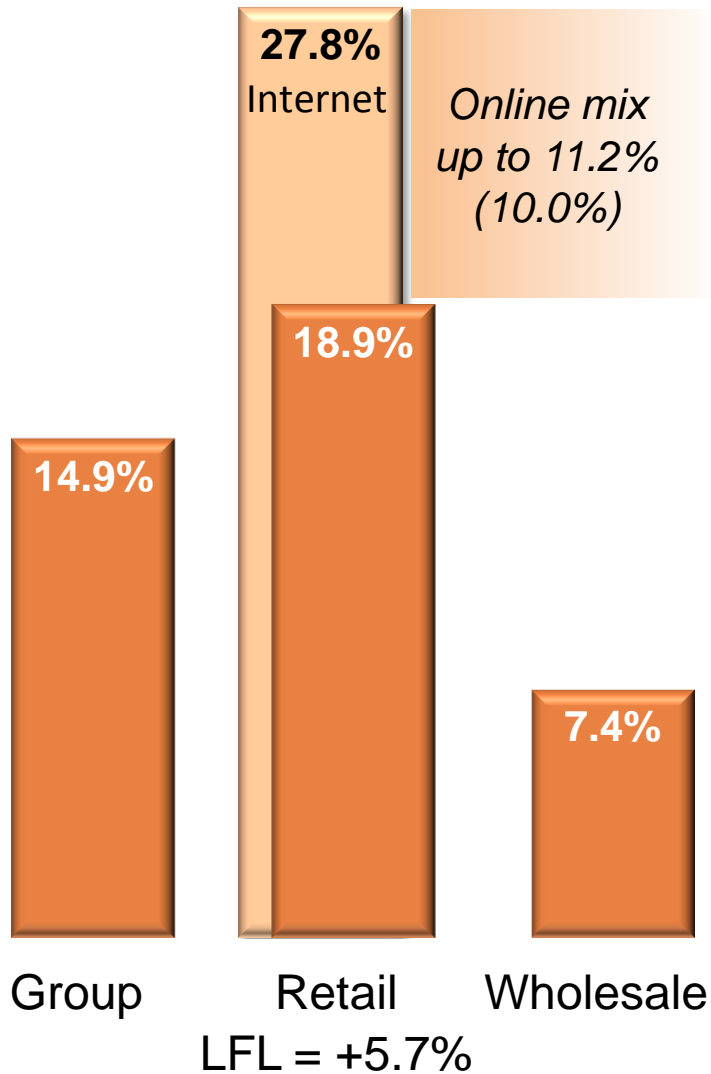
- > Group sales growth of **+14.9%**
- > LFL sales of **+5.7%** for the year
- > Gross margin percentage improved by **+130 bps**
- > Underlying profit before tax **+22.0%** at **£52.2m**
- > Underlying operating margin up **80bps** to **14.4%**
- > **66,000** square feet of new owned stores opened (**+14%**)
- > **55** franchised and licensed stores opened
- > 'Free' cash inflow **c.£24m** and year end cash **£54.5m**

# Profit and loss account



£m		2013	2012	Growth
Sales		360.4	313.8	+14.9%
Gross profit	- £m	210.0	178.8	+17.4%
	- %	58.3%	57.0%	+1.3%
Costs / Other		(158.1)	(136.1)	+16.2%
Finance income		0.3	0.1	
<b>Underlying profit</b>		<b>52.2</b>	<b>42.8</b>	<b>+22.0%</b>
Tax		(13.4)	(12.2)	+9.8%
Underlying profit after tax		38.8	30.6	+26.8%
Underlying EPS (p)	- basic	47.8	38.1	+25.5%
	- diluted	47.4	37.9	+25.1%

# Sales growth



*Larger space dilutes densities allowing for future LFL growth*

Like-for-like store portfolio



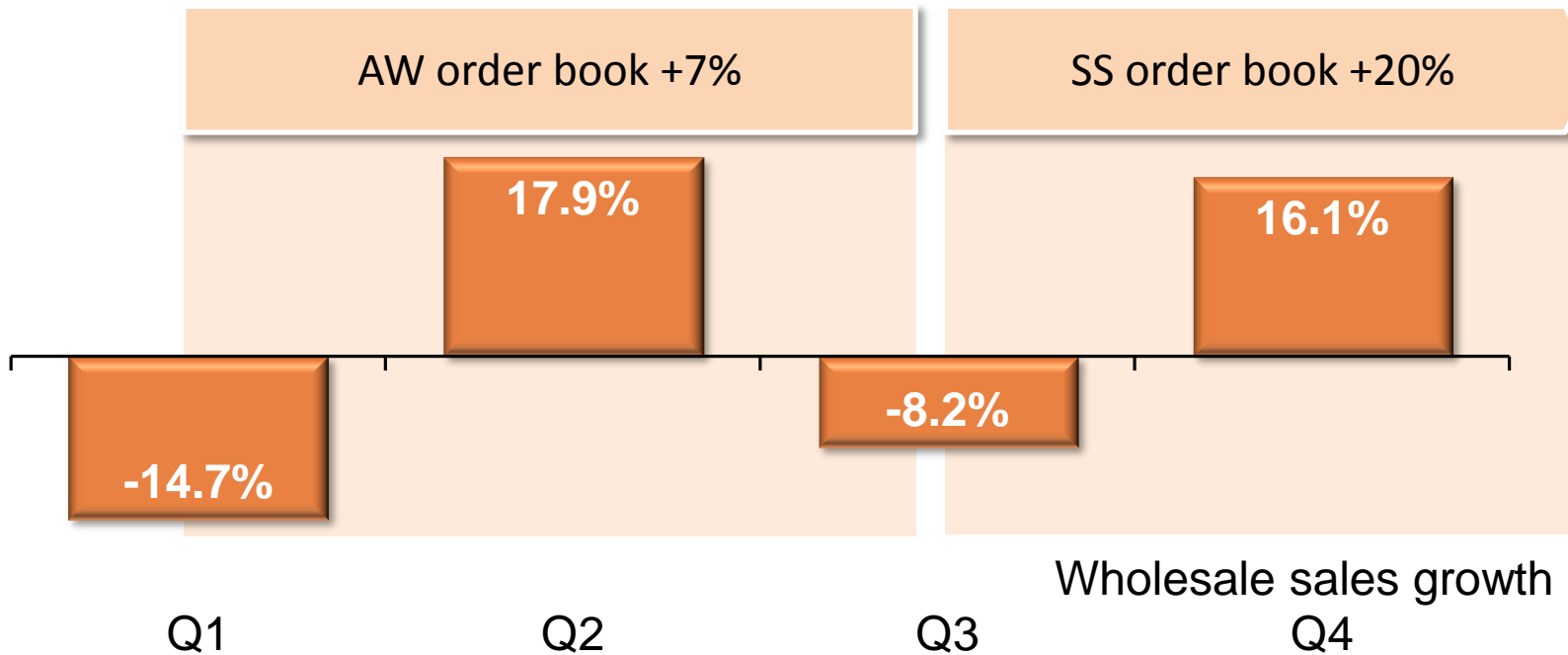
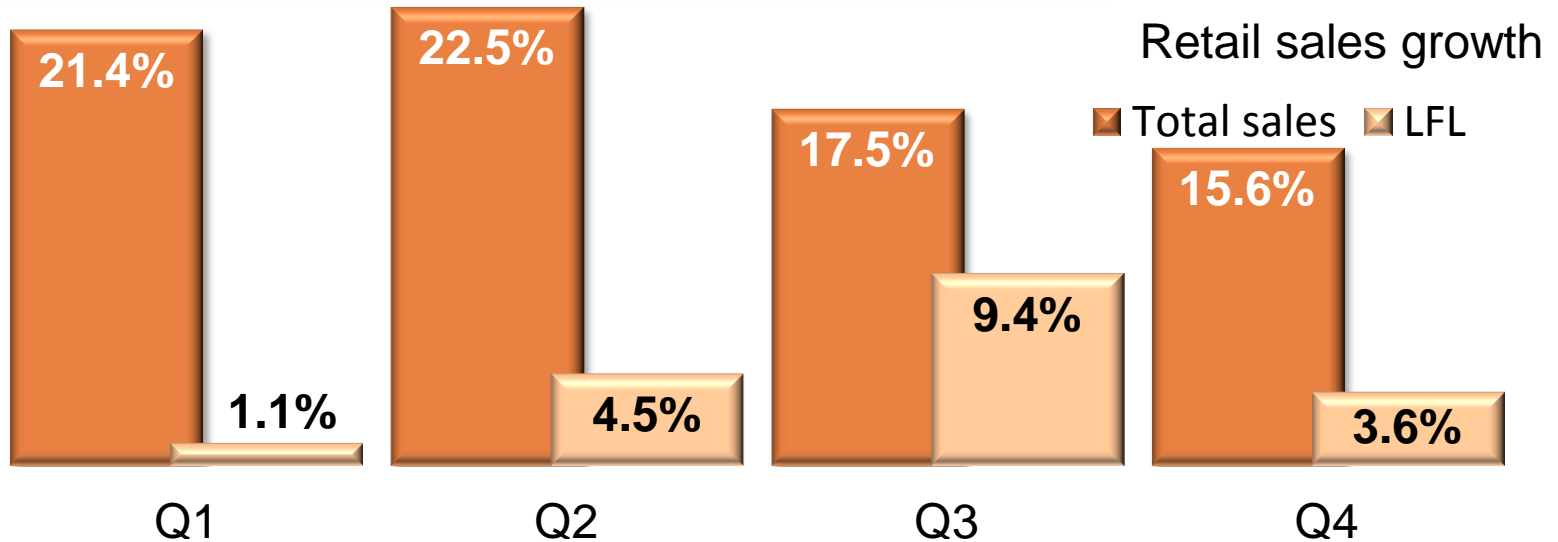
New space openings  
(larger stores)



Total density dilution



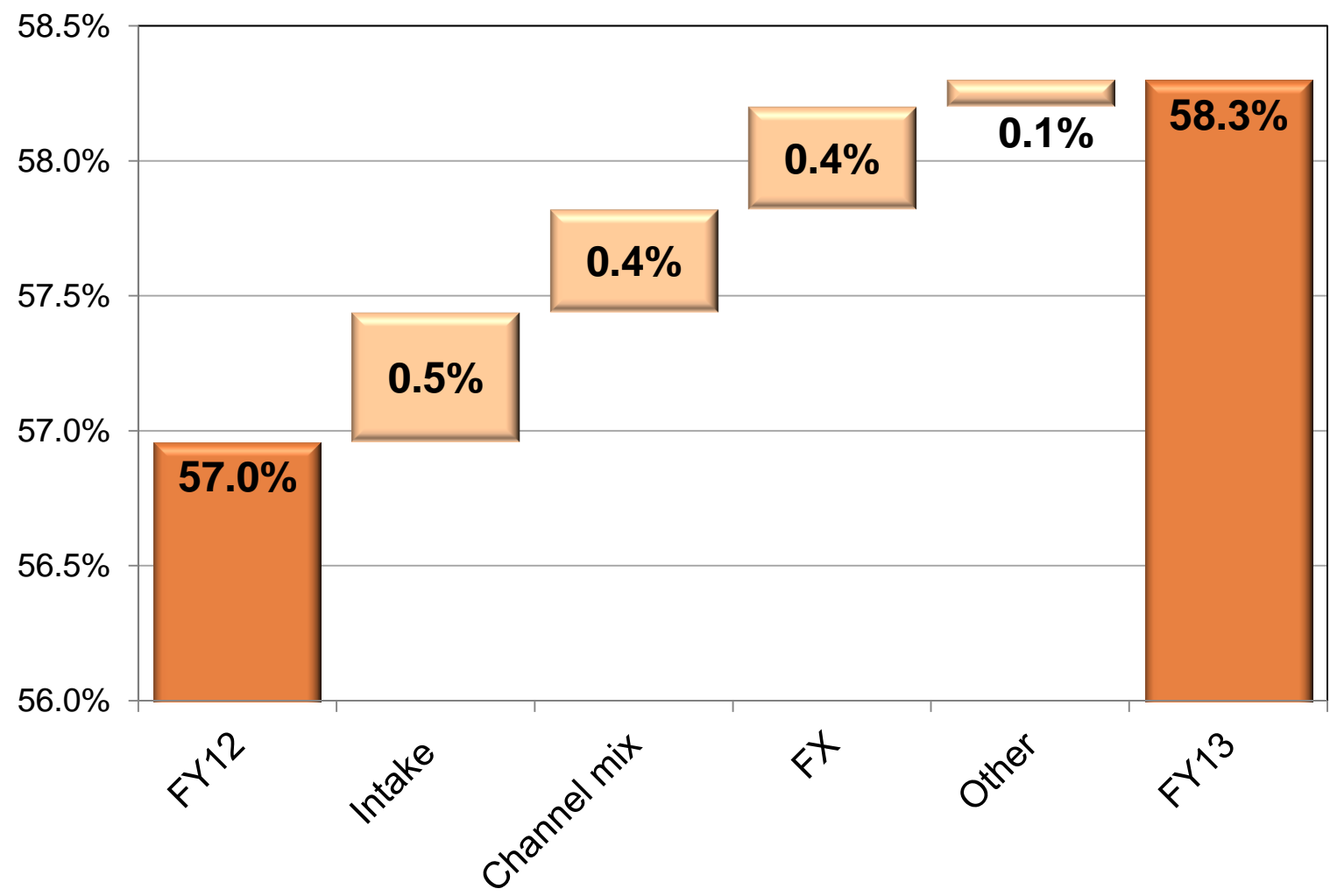
# Sales growth





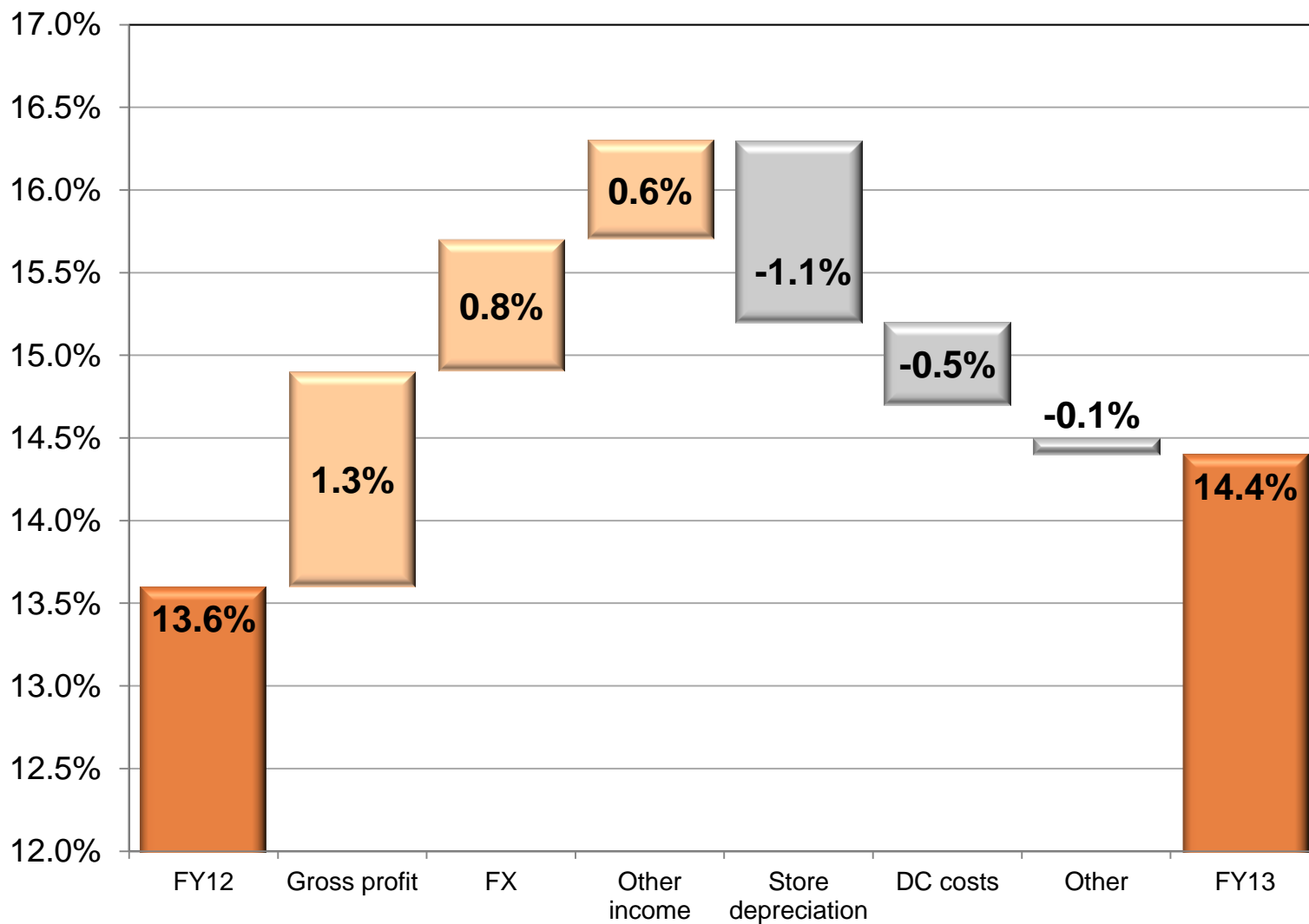
# Gross profit margin

*Gross margin has improved by 130 basis points mainly due to sourcing gains, a lower clearance mix than anticipated in the second half, and foreign exchange gains*



# Underlying operating profit margin

*Group operating margin has improved by 80 basis points from last year*



# Cash flow



£m	FY13	FY12
Cash generated from operations	46.5	56.5
Tax paid	(8.5)	(12.3)
Purchase of property, plant and equipment	(14.9)	(36.8)
Purchase of intangible assets	(2.9)	(15.6)
Landlord contributions	3.0	7.7
Other	0.4	(0.8)
Cash inflow / (outflow)	23.6	(1.3)
Cash and cash equivalents	54.5	30.9

# Balance sheet – working capital

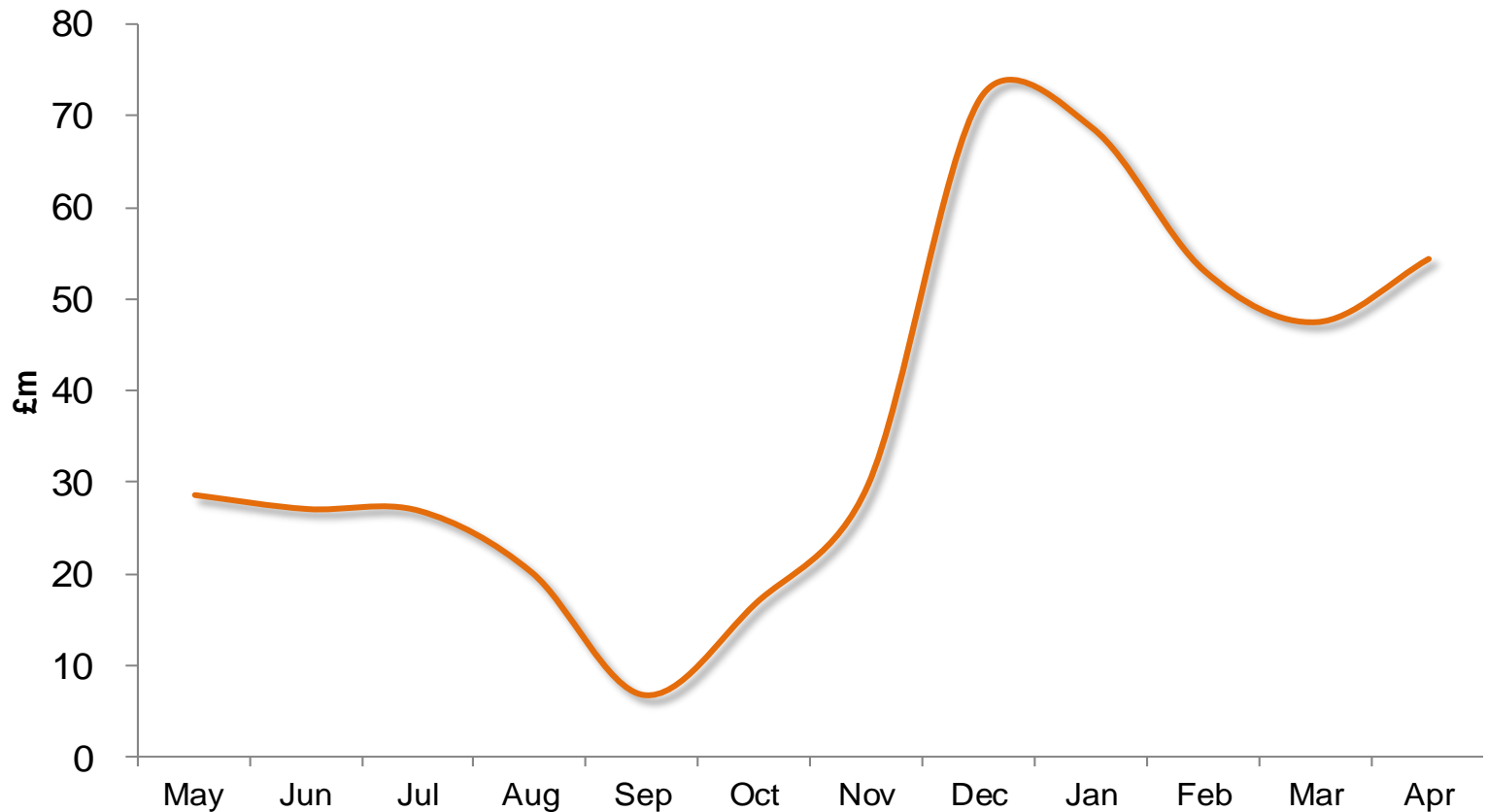
£m	FY13	FY12	Change	YOY %
Inventories	72.5	55.5	17.0	30.6%
Trade receivables	28.3	23.5	4.8	20.4%
Trade payables	(32.4)	(36.2)	3.8	-10.5%
Working capital	68.4	42.8	25.6	59.8%

- > Inventory growth represents the planned arrival of SS13 range during February and March, earlier than FY12 but more in line with FY11
- > Trade receivables increase reflects the Q4 year-on-year growth in Wholesale revenue
- > Trade payables impacted by an increase in payments in the final quarter compared to FY12, as a result of earlier stock intake.



# Net cash balances

*The year-end cash position is by no means the low point of the year, which falls during Autumn when cash is tied up in stock for peak trading*



- > Year end cash position not representative
- > Cash peak following Christmas trading
- > Average 2013 cash holding c.£37m



# FY14: a year of investment



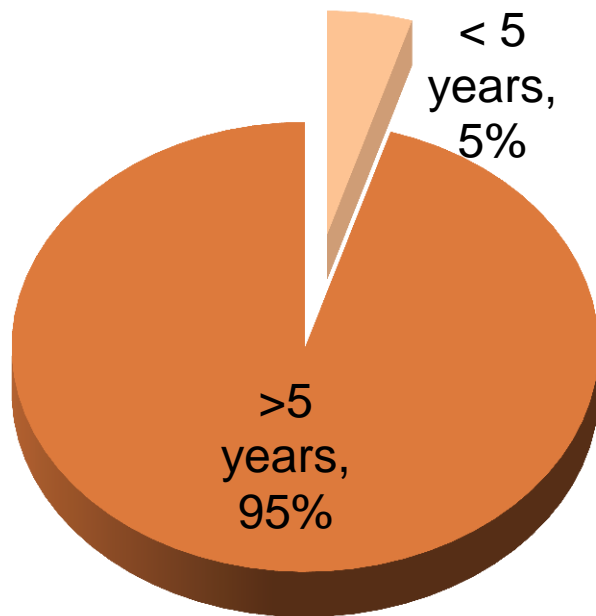
£m	Range	
New stores and refits	15.0	18.0
IT systems (inc. e-commerce)	6.0	8.0
Distribution centre	4.5	5.5
Other capex	0.5	0.5
Total capex	26.0	32.0
Investments in European partners	5.0	6.0
Total investment spend	31.0	38.0

*Versus pure capital expenditure in FY13 of £18m*

# Rent and rent free periods



UK store lease expiry profile



Expressed as a percentage of UK rental costs

*The total value of the benefit from rent-free periods, along with capital contributions, are capitalised and amortised evenly over the life of the lease.*

	£m
Total rent including turnover rent	26.2
Amortised rent free / contributions	(4.4)
Net rent charge	21.8

*The total rent charge of £26.2m is gross of £1.2m of rent free incentives received during the year, giving a net cash rent of £25.0m*

# FY14 guidance



- > Space growth of 80,000 – 100,000 square feet
- > Gross margins level as a result of clearance activity ahead of the warehouse move
- > Costs tightly managed securing flat operating margins
- > Tax rates stable
- > Significant investments in the DC, IT and Europe



極度乾燥(しなさい)

Superdry Store.

Susanne Given  
Chief Operating Officer

# Business overview



- > Business transformation and investment
- > Future growth
- > E-commerce and social media



# Business transformation and investment



**Claire Arksey**  
Head of UK/Ireland  
Retail  
June 2012



**Andrea Cartwright**  
Director of HR  
November 2012



**Keith Riley**  
Director of IT  
February 2013



**Gordon Knox**  
Head of Logistics  
May 2013



**Christina  
Lundberg**  
Head of Women's  
Design  
June 2013



**Hans Schmitt**  
MD International &  
Wholesale  
June 2013



**Lyndsey Beardsell**  
General Counsel  
September 2013



**Paula Bradshaw**  
Group Financial  
Controller  
September 2013

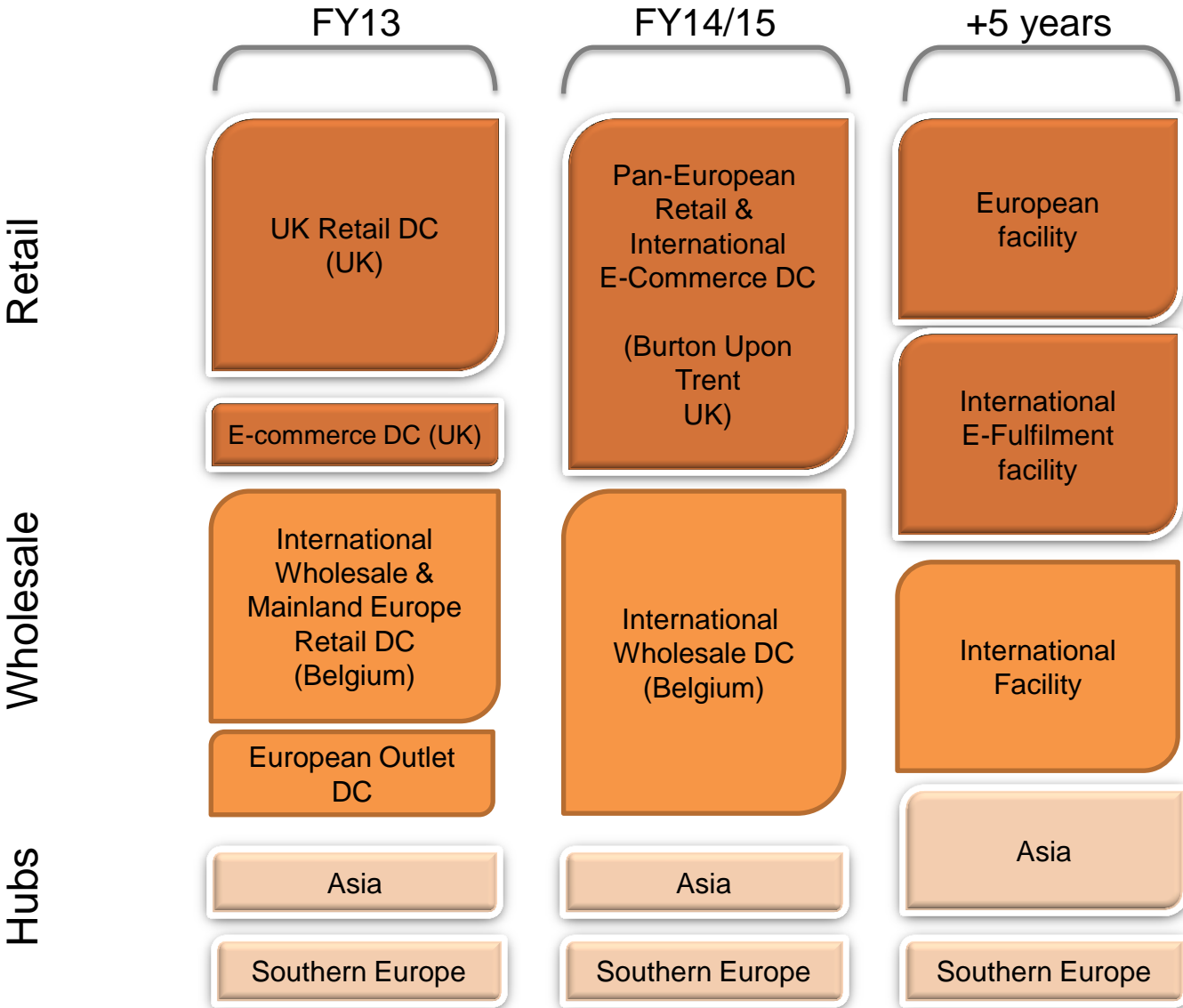
# Business transformation and investment

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*Distribution and logistics*

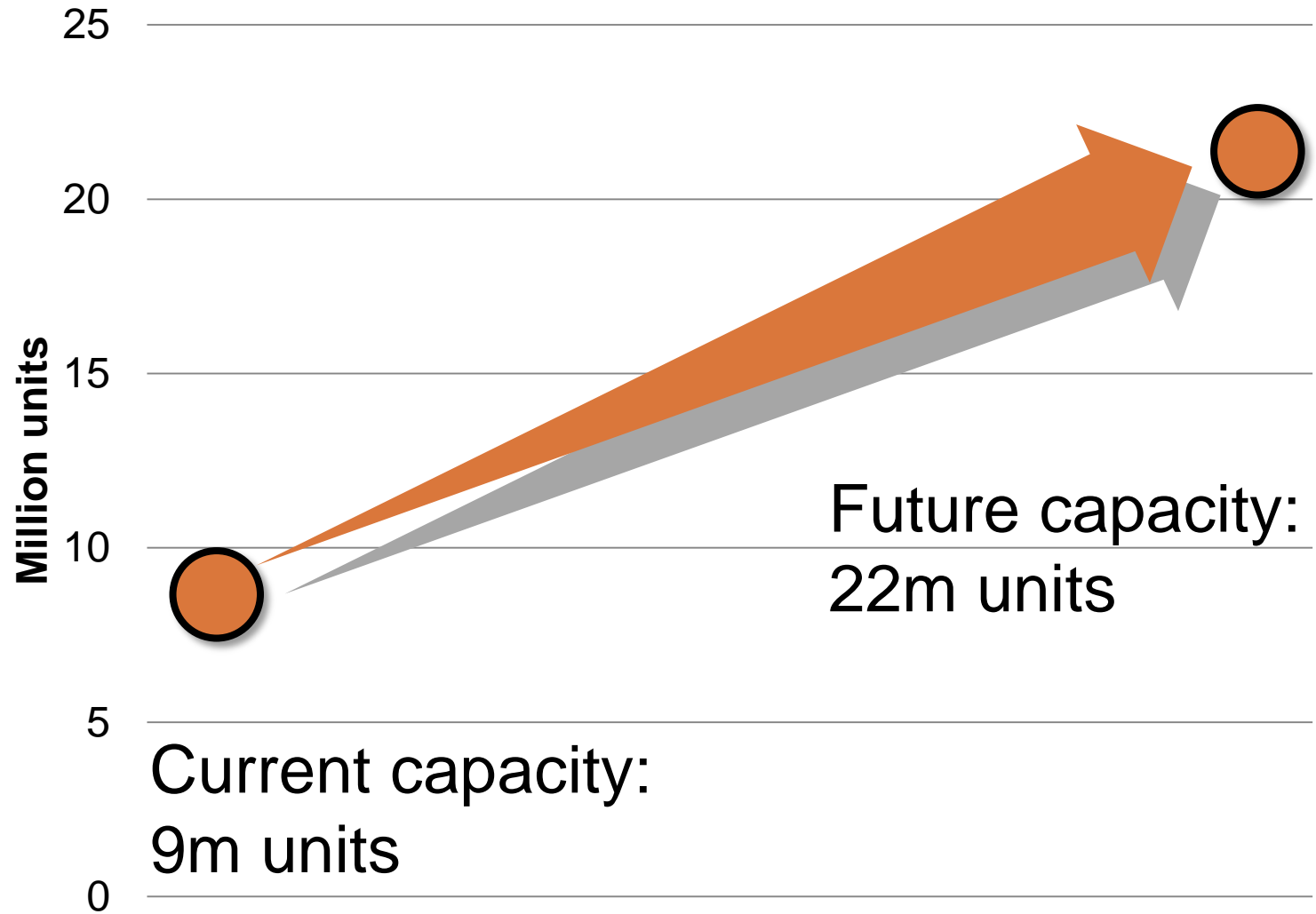


# Business transformation and investment



# Business transformation and investment

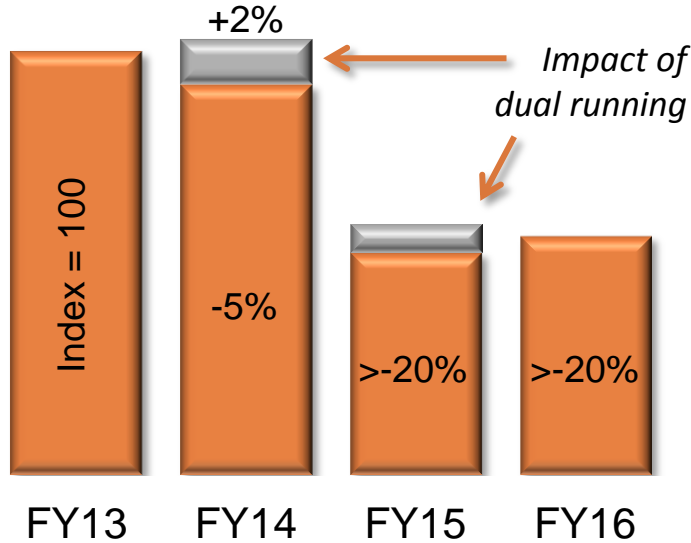
*Retail and E-commerce - capacities*



# Business transformation and investment



Indicative cost per unit – Retail distribution



## Leveraging distribution costs

- > Significant efficiency gains in the medium term
- > FY14: initial savings offset by transition costs
- > FY15 onwards: significant operational efficiencies



# Business transformation and investment

## *Core systems replacement*

### BT Expedite MMS Core System:



**Expedite & Fresca**

Multichannel Retail Specialists

- > BT Expedite merchandise management system Mercatus
- > Spring 2014 implementation
- > BT Expedite POS System Store 6 - fully integrated with Mercatus
- > Spring 2014 implementation

**Essential for growth**  
**Efficiency gains**

### Other Systems Changes FY14:

- > MMS/POS core system replacement driving enhancements across all core systems
- > HR/payroll replacement – summer 2013
- > Finance system replacement – spring 2014 (estimate)

**Essential for growth**  
**Efficiency gains**





# Business transformation and investment

*Store operations: investment driving LFL growth*

## Operational Investment

- > Investment in leadership team
- > Sales and service training programme
- > Experian in-store technology



**Sales growth  
& payroll leverage**

## Capital Investment

- > Hardware & connectivity upgrade
- > Superdry store refurbishment programme
- > Concession fixture replacement



**Sales growth**



# Future growth



*International sales meeting and 10<sup>th</sup> anniversary party at Battersea Power Station*

# European expansion strategy



## Expanding the store network

- > Rolling out owned stores in priority markets/cities with larger “anchor” stores to build the brand (including online sales)
- > Using franchises to penetrate secondary locations – support brand development and online sales while managing investment risk
- > Develop the outlet channel to support the growing Western Europe business



## Delivering omnichannel

- > Develop an integrated offer across online and stores to deliver a seamless customer experience across own retail and franchise operations
- > Invest in online customer acquisition to enable direct marketing and extend social media reach



## Rolling out concessions

- > Roll-out concessions in key department stores to take greater control of the independent channel and drive brand awareness



## Evolving new European business model

- > Move away from the traditional distributor and agent model to drive immediate profit improvement from existing business and enable faster growth through accelerated capital investment

# International

## *European expansion – immediate steps*

### European Business

- > Negotiations underway with a number of partners
- > Spain signed and agreed
- > Germany in final negotiations
- > Others in early stage negotiations

**KOMET**UND**HELDEN**

**OSAKA 68 S.L.**

### Market Investment

- > Munich flagship store site
- > Hamburg prime retail site
- > New Munich showroom
- > New Barcelona showroom
- > El Corte Ingles concession launch AW13



Hamburg



Munich



El Corte Ingles



# International

## *European expansion - Next steps*

- > Integration of German and Spanish territories
- > Opening large format stores in high quality new shopping centres in France

*Aeroville, Les Halles (Paris), Marseille*

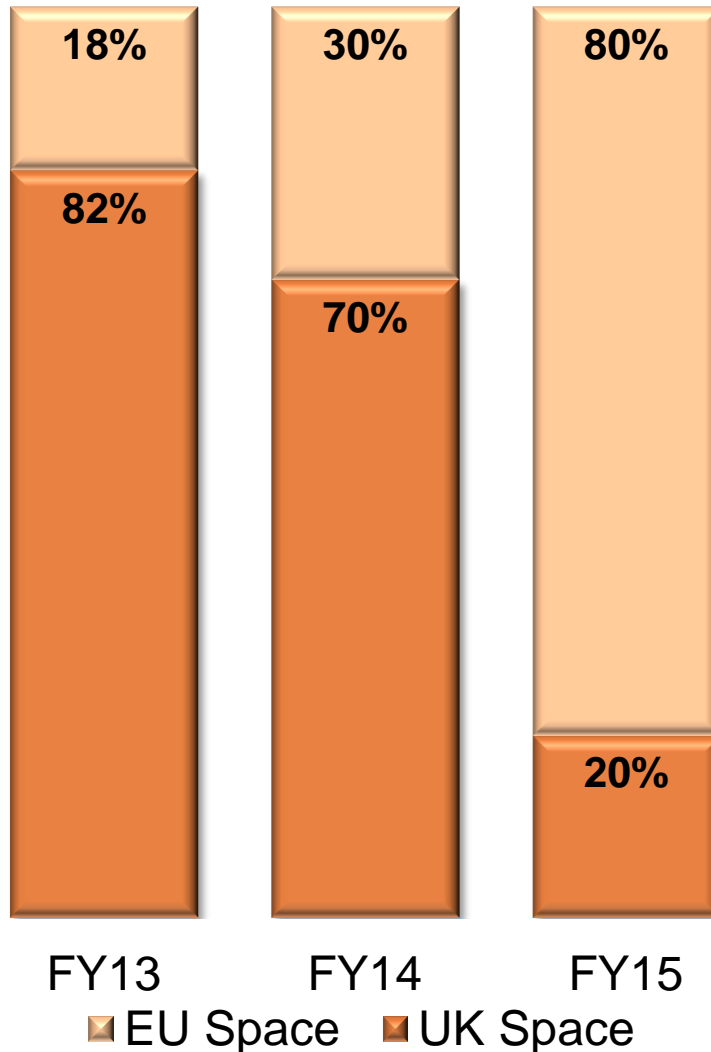
- > Review of other European agencies and distributor led countries



# Property

## *European space growth*

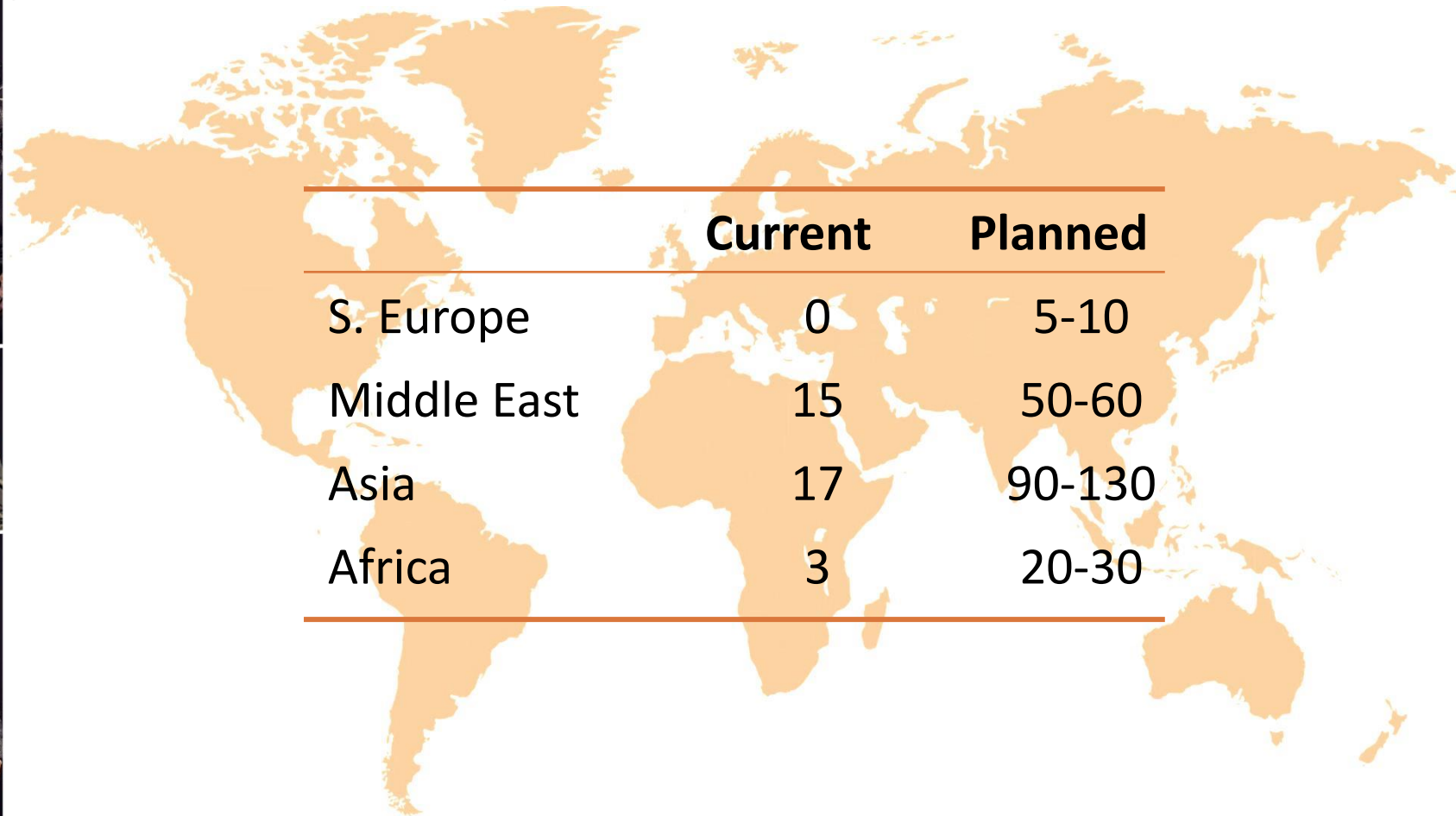
*Potential opening mix*



- > Plan to open 80-100,000 square feet per annum
- > FY14 UK bias
- > FY15 onwards EU bias
- > 34% increase in total space over the next 2 years
- > FY15 estate will be approximately 720,000 square feet

# International

*Under the existing rest of the world franchise agreements the Group's partners are planning to operate from more than 200 franchised stores in 5 years*



# International

*Rest of the world business activity*

## New international business partnerships



**India**



Reliance Brands Limited

*Trading since  
September  
2012*



**Turkey**



*Starts  
September  
2013*



**Chile  
Peru**



*Formal sign-  
off imminent*



**Malaysia  
Singapore**



**FJ BENJAMIN**

*Heads of  
terms signed*



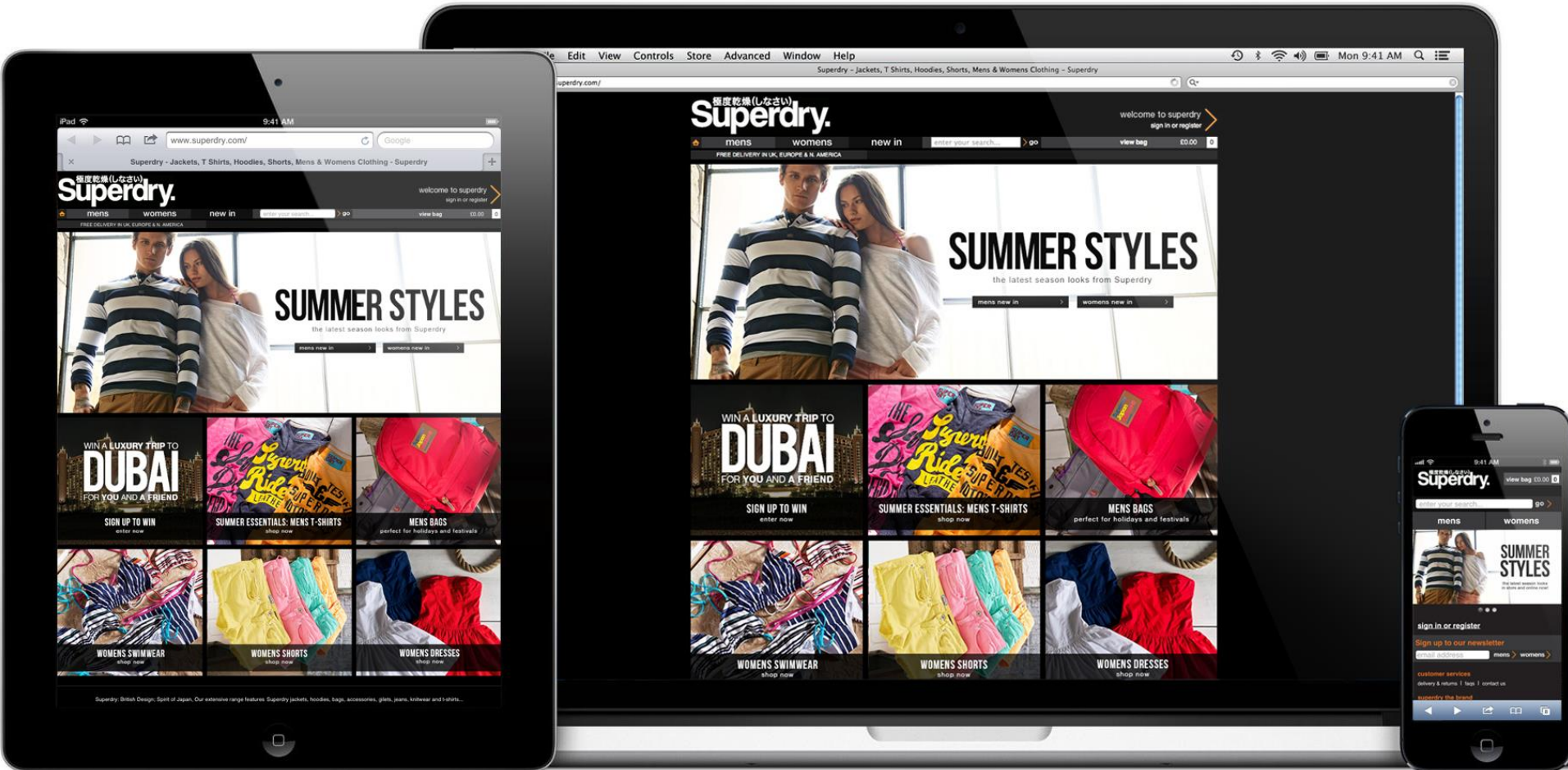
# International

## *Rest of world - next steps*

- > New MD of International & Wholesale creating clear global expansion strategy
- > Continue to identify potential high calibre key partnerships in new territories
- > Increase number of franchise stores globally
- > Explore and evaluate different business models for Chinese market and other BRIC markets

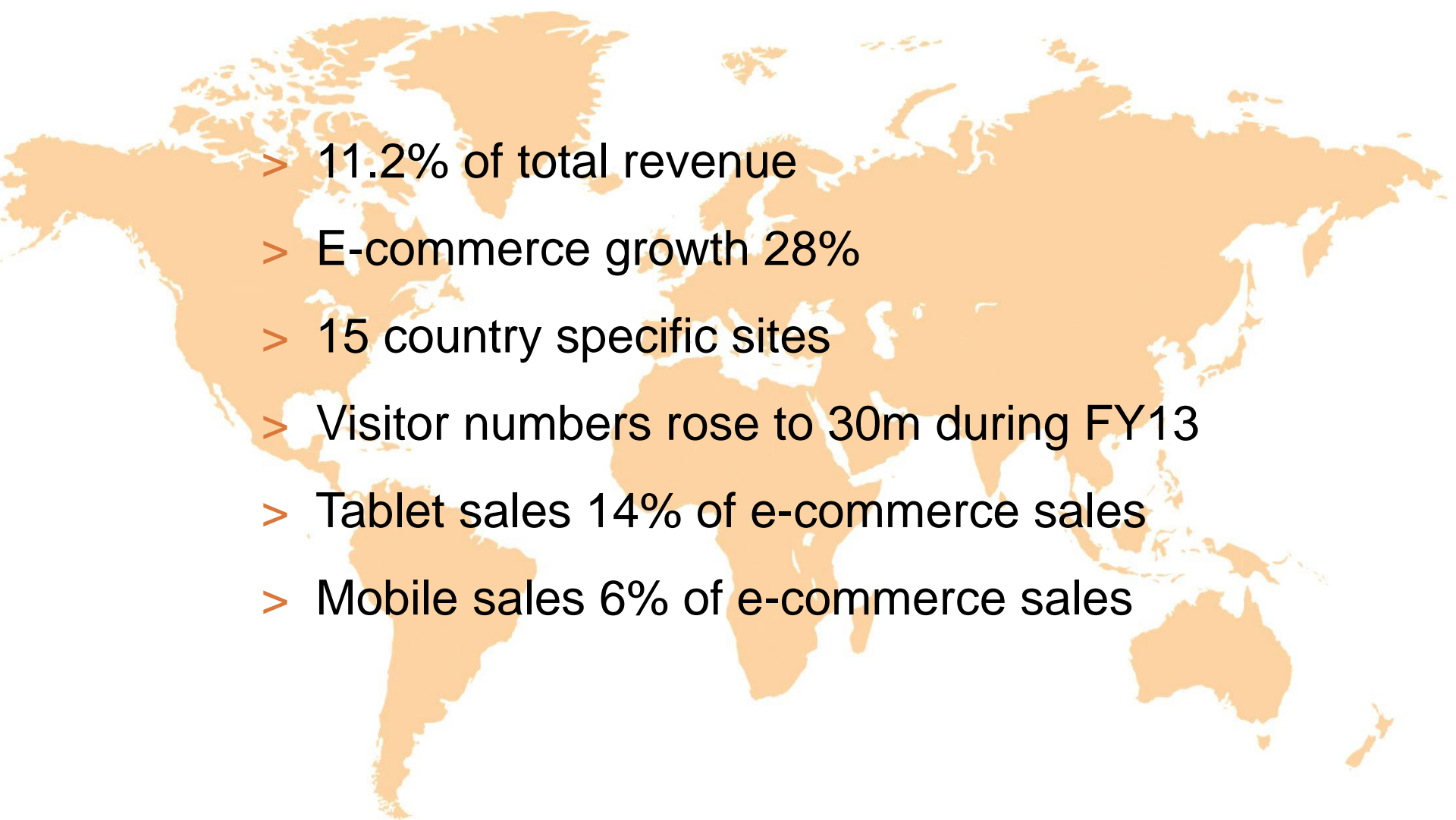


# E-commerce and digital



# E-commerce

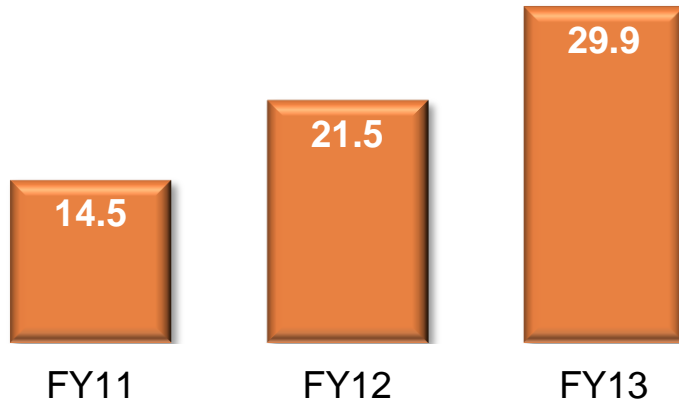
*Global reach – 122 territories*

- 
- > 11.2% of total revenue
  - > E-commerce growth 28%
  - > 15 country specific sites
  - > Visitor numbers rose to 30m during FY13
  - > Tablet sales 14% of e-commerce sales
  - > Mobile sales 6% of e-commerce sales

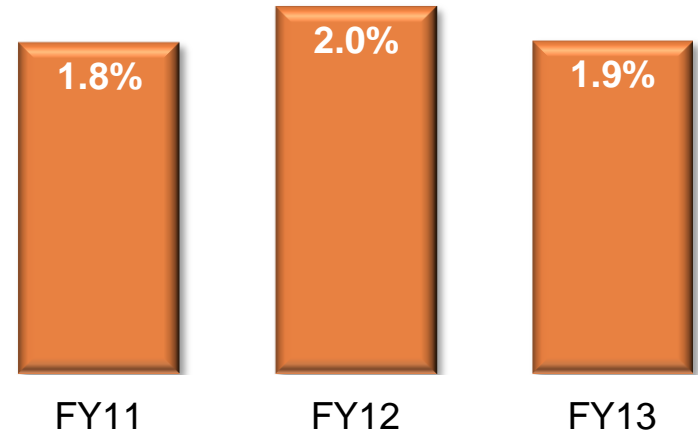
# E-commerce

## Key performance indicators

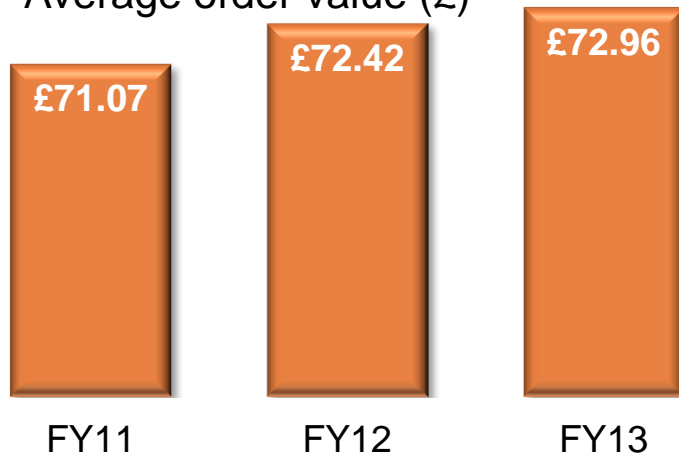
Visits (millions)



Conversion (%)



Average order value (£)



- > Strong growth in traffic – increase in use of mobiles and tablets
- > Affiliate discount offers removed, impacting FY13 conversion
- > Broadening assortment driving higher average order value

# E-commerce developments

*Never standing still*



## Visual

Video

Tablet specific site

Rich banner content

Enhanced photography

Improved zoom

Revised look and feel

Brand appropriate models

## Communication

Localised e-mail campaigns

On-site reviews

Individual targeted e-mails

## Omni-channel

Click and collect

In-store kiosks

## Service

Single page checkout

Virtual fitting room

Faster delivery options

Site usability review

Collect + returns

Local return hubs

## Merchandising

Personalised product recommendations

Online gift vouchers

'Get the look'

## International

Australia

South Korea

International mobile sites

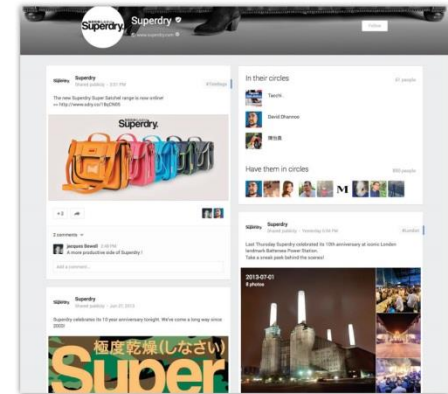
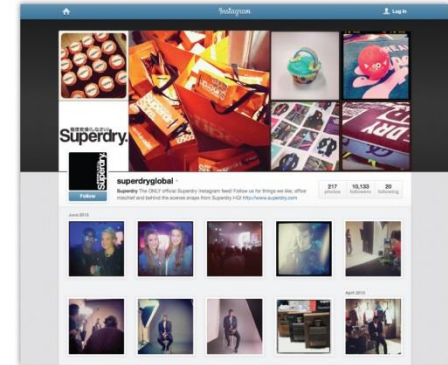
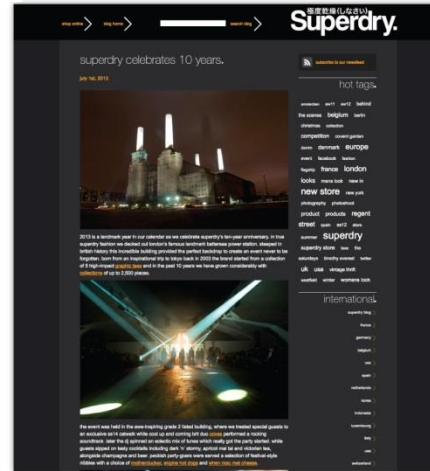
Chinese trial

International payment options

# Digital media



Superdry (しなさい) target demographic: 15-25



Most active age range per platform



18-29



18-25



18-29



18-29



18-34



20-29

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Superdry Store.

Julian Dunkerton

Chief Executive Officer





# Non-underlying adjustments to profit

*Deferred shares from the acquisition of SuperGroup Europe reduced to 441,917 shares*

£m	2013	2012
Underlying profit before tax	<b>52.2</b>	42.8
Deferred consideration	<b>(2.5)</b>	8.3
Restructuring costs	<b>(0.5)</b>	-
Foreign exchange contracts	<b>2.6</b>	0.3
<b>Reported profit before tax</b>	<b>51.8</b>	51.4
<b>Fair value movement</b>		
At 29 April 12/1 May 11 (£3.50/£16.00 per share)	<b>(2.3)</b>	(10.6)
220,959 Shares issued 8 Feb 2013 (£6.93)	<b>1.5</b>	-
<b>Fair value (loss)/gain</b>	<b>(2.5)</b>	8.3
<b>At 28 April 13/29 April 12 (£7.36/£3.50 per share)</b>	<b>(3.3)</b>	(2.3)

# Taxation



	Tax	
	Charge	Rate
Underlying profit before tax	52.2	
Profit multiplied by time weighted UK standard rate	12.5	23.9%
<b>Tax impact of:</b>		
Expenses/charges not deductible for tax purposes	1.1	26.1%
Prior year adjustment	(0.2)	25.7%
<b>Underlying income tax expense</b>	<b>13.4</b>	<b>25.7%</b>
Reduction in cash tax due to deferred tax	(2.0)	
<b>Cash tax for the period</b>	<b>11.4</b>	<b>21.8%</b>